



2010 / 2011
STATUS SNOWBOARDS & GOODS
WARRANTY POLICY

Thanks for your purchase from STATUS Snowboards! STATUS warrants its gear to the original owner for the items and terms listed below. Be sure to keep a copy of your original purchase receipt or online invoice (Proof of Purchase), in the unlikely event that you need warranty service.

Snowboards:

What is Covered?

- Structural cracks on the topsheet, base, core, edge, sidewall due to a manufacturing defect.
- Delamination of snowboard sidewall, base, topsheet, edge due to a manufacturing defect.
- Stripped, spinning or misaligned inserts that are not a result from improper mounting.

What is Not Covered?

- Normal wear and tear
- Any damage resulting from impact, misuse, abuse, or neglect. This includes but is not limited to damage caused from rails, jibs, and rock damage.
- Cosmetic blemishes including topsheet chips, sun-faded graphics, and edge oxidation or rust.
- Board damage resulting from improper mounting of bindings, including the use of incorrect mounting hardware, or base dimples in the binding insert area as a result of improper mounting.
- Damage caused by any modifications made including improper tuning, edge sharpening/detuning, etc.

STATUS warrants this product to be free from defects in materials and workmanship for a period of (1) year from the original date of purchase by the original owner. Products determined to meet warranty eligibility will be at the sole discretion of STATUS Snowboards and will be repaired or replaced at our expense.

Accessories and Apparel:

STATUS warrants these products to be free from defects in materials and workmanship for a period of (90) days from the original date of purchase.

Filing a Warranty Claim:

All warranty returns claims must include a copy of the original Proof of Purchase. The most immediate and expeditious way to file a warranty claim is to email specifics of your claim (including name, phone #, product, date of purchase) to:

Customer Service: cs@statussnow.com

- Upon determination that the claim is eligible for warranty, you will be provided with a RA# and shipping instructions.
- Consumer is responsible for shipping charges incurred to mail product back to STATUS. STATUS will cover shipping costs to mail the repaired/replaced item back to consumer.
- Exact product replacement will depend on product availability at the time of claim. We will contact you if your replacement product differs from the original item.