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STATUS SNOWBOARDS & GOODS
RETURNS AND EXCHANGE POLICY

Returns and Exchange Policy

You may return your unused product for a full refund or exchange within 30 days of the original purchase date. For snowboard returns or exchanges, the item must be unused and un-mounted and a return request initiated within 30 days of the purchase date.

You can expect a full refund to your credit card 7 to 14 days of our receiving your return. It may take up to 30 days to be visible on your credit card statement depending on your bank.

Customers are responsible for shipping costs.

The most immediate and expeditious way to initiate a return or exchange is to email specifics of your claim (including name, phone #, product, date of purchase) to:

Customer Service: cs@statussnow.com

- Upon determination that the claim is eligible for a return or exchange, you will be provided with shipping instructions.
- Consumer is responsible for shipping charges incurred to mail returns or exchanges product back to STATUS.